APPENDIX 7

TO THE GENERAL CONTRACT OF USE FOR WAGONS

SPARE PARTS

1. General principles

1.1 The management of spare parts must be organised in a cost-effective and rational manner to cut down on the time damaged wagons spend out of service and keep transport of the parts themselves to a minimum. The request for spare parts is to be made by means of Form H/H^R and should include the related damage report reference number.

Restrictions on transport conditions (e.g., opening hours, means of transport) are to be stated in advance on Form H/H^R.

1.2 The keeper must ensure that the requested spare parts are delivered to the workshop carrying out the repairs as rapidly as possible, or within 20 calendar days at the latest after forwarding the spare part request to the keeper. If this deadline is exceeded, the corresponding track occupation costs due to this delay can be invoiced to the keeper. Any track occupation costs must be indicated on the request for spare parts (Form H/H^R).

1.3 The user RU and the keeper shall designate a logistics centre to coordinate and steer all aspects of the provision of spare parts. The addresses shall be indicated in the list of addresses in Appendix 1 to the GCU.

1.4 Conditions for returning parts removed from vehicles are to be indicated by the keeper on Form H/H^{R} .

1.5 Modern means of communication (e.g., fax or e-mail) shall be used to exchange information.

1.6 When transporting spare parts, the most cost-effective means of transport and service shall be selected in terms of price, service, quality, and transport time, taking account of specific delivery conditions.

1.7 Transport and customs related costs, regarding article 19 aren't included in the repair costs. These costs are to be charged to the responsible for the damage.

1.8 Spare parts shall be delivered ready for fitting and be compatible with the wagon to be repaired. If several wagons are damaged, it must be ensured that the spare parts supplied are assigned to the correct wagon number.

1.9 When sending spare parts, care must be paid to ensuring they can be clearly assigned to a given wagon on arrival. The consignee must use those parts on the designated wagons.

1.10 For transport beyond the borders of a customs area, the keeper must ensure customs clearance. This requirement is also applicable to the recovery (scrapping) or abandonment of parts outside of their own customs area.

Part A

Wheelsets

2. Principles

2.1 If wheelsets need to be repaired, the user RU must inform the wagon keeper without delay and at the latest within two working days (Saturdays excluded) of the damage being reported in the workshop, using Form H^R.

2.2 The user RU must offer the wagon keeper the procedure set out in point 3.1 and, where possible, the procedure set out in point 3.2.

2.3 The wagon keeper must accept one of both procedures on offer and send written agreement within two working days (Saturdays excluded). If the keeper does not answer within the period specified, the procedure in point 3.1 shall be applied.

3. Handling of wheelsets

3.1 Wheelsets replaced with wheelsets provided by the keeper

3.1.1 The user RU shall use Form H^R to notify the wagon keeper of the details of the wheelset (e.g., wheelset and housing type, diameter, wheelset position, wheelset number) and the delivery address for the wheelset to be supplied.

3.1.2 The keeper is to send the requested wheelset as swiftly as possible to the delivery address. He must provide the user RU with the return address and all references (e.g., delivery note number) relevant to the allocation of the return delivery for the damaged wheelset **using the form H^R**.

3.1.3 The wagon number must be indelibly marked on the damaged wheelset (inside of the wheel centre) once it has been removed.

3.1.4 The damaged wheelset must reach the keeper at the return address provided as per 3.1.2 in Form H^R within 6 weeks of being removed from the wagon, **stating the wagon number and if applicable** the references specified by the keeper **on the form H^R**. If the wheelset does not reach the keeper by this time, he shall send out a reminder to the user RU, extending the deadline by a further 2 weeks at least. If the wheelset still does not arrive by this extended deadline, the user RU shall pay the keeper the replacement value of the wheelset.

3.2 Repair of wheelsets with keeper's approval

3.2.1 The damaged wheelset shall be removed and sent to an approved workshop for repair in accordance with the provisions of the keeper. Once repaired, the wheelset shall be fitted back on the wagon.

3.2.2 If during the repair operation on the damaged wheelset a technical defect is observed that requires the replacement of the wheel centre, axle or axle-box, the wagon keeper shall be informed immediately. The procedure in point 3.1 shall be applied from point 3.1.2 onwards.

Part B

Other interchangeable spare parts

4. Usage of spare parts of the user RU's

4.1 When wagon parts have been damaged, the user RU shall preferably replace them using interchangeable spare parts from its own stock. In principle, the spare parts should be of the same type as the removed parts or, if this is no longer available, as the other parts of the wagon. Mixing different designs is not permitted (unless stated otherwise in Appendix 10, e.g., brake blocks in accordance with 3.8.3).

The following are considered as interchangeable spare parts:

- Safety straps
- Cast iron brake blocks, as well as K and LL brake blocks, if marked on the wagon
- Brake couplings
- Spark arrestor plates
- Earthing braids. The earthing braids must comply with UIC Leaflet 533
- Screw couplers, factoring in breaking strength. The screw coupler must comply with EN 15566 and UIC Leaflet 520/IRS 50520 respectively
- Screw coupler suspension hooks
- Guiding and locking elements
- Steps and handles. The newly built steps must be of the exact same model to ensure that they remain within the loading gauge. The step surface must comply with UIC Leaflet 535-2 and/or EN 16116-2.
- Label holders, inscription plate
- Ventilation flaps, control gear, shutter retaining bracket
- Stanchions in accordance with UIC Leaflet 578
- End boards, crossing gangways

4.2 The value of any such interchangeable spare parts shall be included in the cost of the repair operation.

4.3 When the user RU makes a cost estimation to the keeper, the keeper must indicate whether he wishes the damaged parts to be returned to him at his own expense. If the keeper does not specify the return of these parts, they shall remain with the user RU, together with the other spare parts removed from the wagon. There shall be no form of compensation for the value of these parts.

5. Exceptional order for standard interchangeable spare parts

5.1 Due to the lack of interchangeable spare parts of the same type in the workshop and if these parts cannot be obtained quickly, interchangeable

spare parts may be ordered from the keeper using an equivalent procedure to that in Part C (Form H).

5.2 This operation is coordinated exclusively through the logistics centres.

Other non-standard spare parts

6. Request for other non- interchangeable spare parts

6.1 The other spare parts that are needed to repair a wagon and are not stocked by the user RU shall be ordered from the keeper's logistics centre using Form H.

6.2 For each request for spare parts using Form H, confirmation of receipt shall be sent without delay to the logistics centre making the request. When confirming receipt, the estimated delivery time of the spare parts shall be indicated. If the damaged parts are to be returned, this should also be specified. If the spare parts cannot be dispatched immediately, the requesting logistics centre shall be informed without delay.

7. Return of other damaged non- interchangeable spare parts

7.1 Damaged parts with a low value (e.g., suspension rods and links, etc.) are not returned once removed. No compensation for their value shall take place.

7.2 Other damaged parts, once removed, shall only be returned at the keeper's request. The wagon keeper must provide the user RU with the **return** address and all references relevant to the allocation of the return delivery for the damaged parts **using the form H**.

7.3 The wagon number must be clearly assigned to the damaged spare part once it has been removed by means of suitable labelling.

7.4 The damaged spare part must reach the keeper at the return address provided as per 7.2 in form H within 6 weeks of being removed from the wagon **stating the wagon number and if applicable**, the references specified by the keeper **on the form H**. If the damaged part does not reach the keeper by this time, he shall send out a reminder to the user RU, extending the deadline by a further 2 weeks at least. If the damaged part still does not arrive by this extended deadline, the user RU shall pay the keeper the replacement value of the part.

Part D

Fitting of spare parts from vehicles belonging to the same keeper

8.1 To avoid delaying the forwarding of a wagon, spare parts may be taken from another wagon of the same keeper, subject to his approval.

8.2 If the keeper has given his agreement, the spare parts must then be ordered for the wagon from which they have been taken.

Part E

TRANSPORT AND STORAGE OF PARTS

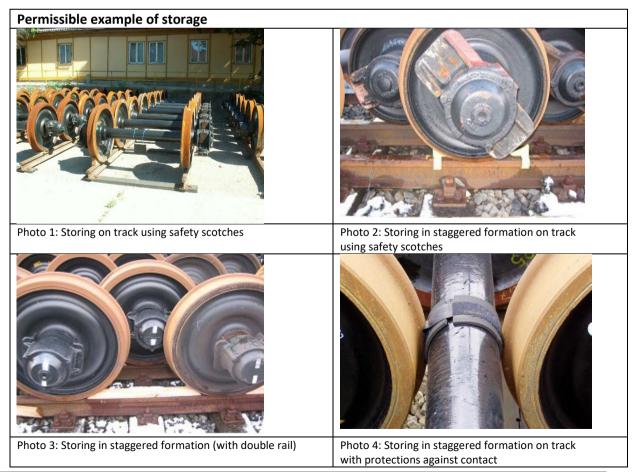
9. Principle

9.1 When wagon parts are transported, transhipped, and stored before they are fitted to wagons, after their removal and in preparation for being sent back to the wagon keeper, particular care must be taken to ensure that their inner components remain undamaged and their surfaces and anti-corrosion coatings intact.

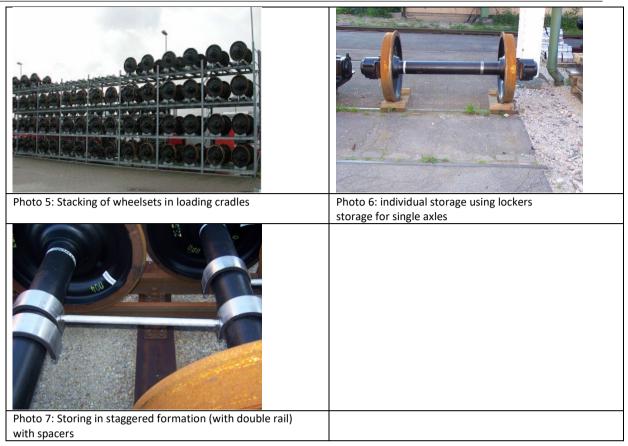
10. Wheelsets with axle boxes

10.1 Storage

- When stored side-by-side on the track, there must be no contact in the wheel profile area. Flange-to-flange contact is permissible.
- When stored in staggered formation (with double rail) there must be no contact between axle-box / flange or flange / axle shaft.
- When storing wheelsets in loading cradles, similar precautions must be taken.
- Storage on flat surfaces is permissible if the wheelsets are resting on suitable materials (wood, rubber, plastic) so that the surfaces in contact are not damaged.
- The wheelsets must be placed and moved in such a way that no damage can occur to the wheelset, its component parts as well as protection against corrosion.
- Wheelsets shall be secured against rolling away using wheel scotches, scotch blocks or hollow seats in the track.
- Stacking of wheelsets is permissible if the above-mentioned provisions are applied for storage. Any axle-to-axle contact is forbidden.



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10.2 Transport

- During transport by fork-lift truck, the tines of the fork and their ends must be fitted with protective padding. Damage resulting from wheelsets as well as protection against corrosion rolling off the forks should be prevented. Damage resulting from wheelsets rolling off the forks should be prevented.
- If load handling attachments are used, the wheelsets and protection against corrosion must not be damaged as a result.
- Wheelsets should be transported between workshops and spare parts centres in loading cradles wherever possible. The wheelsets must be loaded and secured in such a way that there is no possible damage to the wheelset with axle box, its component parts as well as protection against corrosion during transit. A tightening with straps passing on the axles shafts without protection is not permissible.



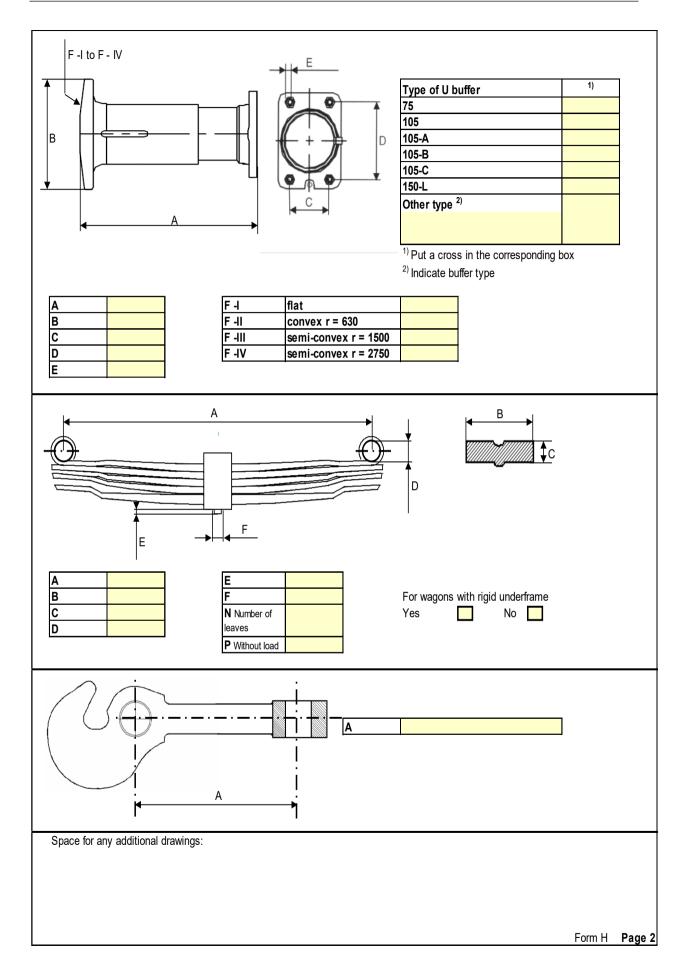
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11. Other parts

- Buffers shall be stored in such a way that no water is able to penetrate between the buffer casing and the plunger
- If leaf springs are transported directly by fork-lift truck, the tines of the fork and their ends must be fitted with protective padding (rubber inserts) to avoid damaging the anti-corrosion coating.

Issuing RU (LOGO)					Form	Η	No.	
Wagon number:				-]			
Damage report reference number:								
Keeper:					Fax no.: E-mail:			
Description of parts:	Pos 1 2 3 4 5	Quantity	Description			*		
Other: Addresses:	* Parts Track o	missing from the ccupation costs at address:	e wagon as per App. 7, point	1.2	€ Delivery addre	ess:		
	Tel: Fax: E-mail:				Delivery cond	litions, wh	ere appropriate	
Date					Signat	ure		
To be filled in by the keeper Answer:		ted date of deliver of damaged parts		Yes	No Pos.			
Address:	Delivery	/ address:			Delivery restri	ictions, w	here appropriate and	references:
Date: Please use block letters thr	oughout				Signatu Company stan	ire: np:	Form H	Page 1



Issuing RU (LOGO)	Form H ^R								
(2000)					No.				
					Drawn up on:				
Wagon number:									
Damage report reference number:									
Keeper:				Fax no.: email:					
Remarks:									
Condition of all the w	heelsets of the wagon - for		lset(s), comple	ete only the	fields "POS" and "B"				
Pos T/M	B C measured	Monobloc yes / no	Type of w	heelset	Wheelset number(s) of damaged wheelset(s)				
Pos: position of axle (as If no marking present, co	per marking on wagon). ount from either end of wagor	1.							
Number of damaged wheelsets:									
E	1.2.2 Therma 1.3.2 Wheel 1.3.3 Wheel 1.3.4 Metal ir 1.3.5 Cavities	l overload wear (tread) flats nclusions s/shelling	ar (tread) s usions helling		e box leaking is of lubricant t axle box ear plate displaced or missing erload (provide details)				
	1.6.1 Damag 1.7.2 Out-of-r			8.1.1 Derailment Other:					
Addresses:	Contact address:			Delivery address: Station code:					
				Delivery rest	rictions, where appropriate and references:				
	Tel.: Fax: Email:								
Quotes:	see page 2			Signatur					
Date: Please complete in block	letters		Со	mpany stam	p: Form H ^R Page 1				

Issuing RU (LOGO)				Form H ^R	1	
Wagon number: Damage report reference number: Keeper:			-	Fax no.: Email:		
Quotes:	3.1 R	equest for replacement wheelse	t(s) using			
		lepair one or more wheelset(s) lepair to be done by approved de	epot			
Remarks:	Track occupar	ncy costs as per Appendix 7 poi	int 1.2.			
Reply:		To be completed by cept your quote no.		r 		(point 3.1 only)
Addresses:	The damaged Delivery addre Station code:	wheelsets should be returned to ss:		ess indicated below: Delivery restrictions, v	where appropriate:	(point 3.1 only)
	Billing address	5:				
Date:			Com	Signature: pany stamp:		
Please complete in blo	ock letters		2011		Form H ^R	Page 2

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